

## WHY CHOOSE US?

Full-Service management is the solution for a Board of Directors seeking a turn-key level of service. Our company is supported by Property Management, Accounting, Maintenance, Client Services, and Administrative Resources. This ensures the quality and timeliness of our services. HOA's are a sweet spot for us, and we have discovered that we are always exceeding our clients' expectations.

Delivering HOA management with service excellence, which is at the core of everything we do. Our dedicated team is committed to providing exceptional management services that go above and beyond to meet the unique needs of each community. With a focus on transparency, professionalism, and resident satisfaction, we strive to elevate the HOA experience, fostering harmonious living environments where communities thrive and prosper.

**Leaders in Home Owners  
Association (HOA) Management.**



**HOA UNLIMITED**  
Elevate Your HOA Management Experience

- **Community Management**
- **Mid-Rise Management**
- **High-Rise Management**
- **CO-OP Management**
- **Planned Unit Management**
- **Commercial Management**

**"PROUDLY SERVICING THE BAY  
AREA, BY ENHANCING  
COMMUNITIES"**

## CONTACT US

HOA UNLIMITED LLC

50 CALIFORNIA STREET, OFFICE 1500,  
SAN FRANCISCO, CA 94111

Phone: 415-323-5317

Email: [info@hoaunlimited.com](mailto:info@hoaunlimited.com)

[www.hoaunlimited.com](http://www.hoaunlimited.com)



# WHO WE ARE

AT HOA UNLIMITED, OUR MISSION IS TO PROVIDE EFFECTIVE GOVERNANCE, ENHANCE PROPERTY VALUES, AND FOSTER A SENSE OF COMMUNITY, ENSURING THE WELL-BEING OF HOMEOWNERS. THROUGH TRANSPARENT ADMINISTRATION, DILIGENT FINANCIAL MANAGEMENT, AND OPEN COMMUNICATION, WE UPHOLD COMMUNITY RULES AND REGULATIONS, MAINTAIN FACILITIES, AND PROMPTLY ADDRESS INQUIRIES AND CONCERNS. BY ORGANIZING SOCIAL EVENTS AND ENCOURAGING RESIDENT INVOLVEMENT, WE STRIVE TO CREATE A VIBRANT AND DESIRABLE PLACE TO CALL HOME, COLLABORATING WITH STAKEHOLDERS TO CONTINUOUSLY IMPROVE AND ENSURE THE LONG-TERM SATISFACTION OF OUR COMMUNITY'S PROPERTIES.

## OUR VALUES

- (C) COMMUNITY CARE
- (R) RESPECT
- (E) EDUCATION
- (D) DELIVERING VALUE
- (I) INTEGRITY
- (T) TRANSPARENCY

WE EARN **CREDIT** BY ELEVATING YOUR HOA MANAGEMENT EXPERIENCE.

DEAR: BOARD OF DIRECTORS

GET THE MOST OUT OF YOUR INVESTMENT WITHOUT ALL THE WORRIES. OUR EXPERTS ARE HERE WITH BETTER MANAGEMENT, SO THAT YOU CAN FEEL CONFIDENT THAT YOUR ASSOCIATION IS IN GOOD HANDS.

EMPOWERING COMMUNITIES  
BY MANAGING WITH DILIGENCE AND  
CARE.

"BOARD OF DIRECTORS TALK  
WE LISTEN & DELIVER."

[WWW.HOAUNLIMITED.COM](http://WWW.HOAUNLIMITED.COM)

### Easy Payments

- + Pay your HOA dues instantly
- + Set up auto-payments

### Fast Maintenance

- + Submit maintenance requests (+ photos) easily
- + Monitor the status of your requests

### 24/7 Access

- + View or download your account
- + Access important documents from anywhere
- + Stay logged in for instant access





**WHY CHOOSE US?**

Full Service management of Homeowners Associations (HOAs) and other entities, a comprehensive set of services that can be tailored to fit your needs. Our approach is based on a proven track record of success in the industry. We are committed to providing exceptional service and ensuring that our clients are satisfied with the results. Our team of experienced professionals is dedicated to providing the highest quality of service to our clients. We are proud to be a leader in the industry and to have earned the trust of our clients. We are committed to providing the highest quality of service to our clients. We are proud to be a leader in the industry and to have earned the trust of our clients.

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Proudly Serving The Bay Area, By Empowering Communities

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- Mid-Rise Management
- High-Rise Management
- CO-OP Management
- Planned Unit Management
- Commercial Management

"PROUDLY SERVING THE BAY AREA, BY EMPOWERING COMMUNITIES"

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Leaders In Home Owners Association (HOA) Management





### Easy Payments

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### Fast Maintenance

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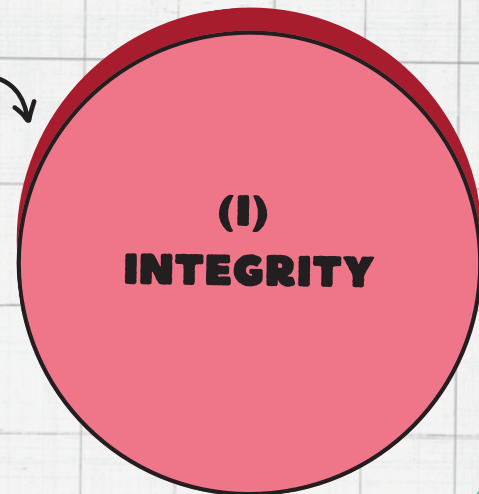
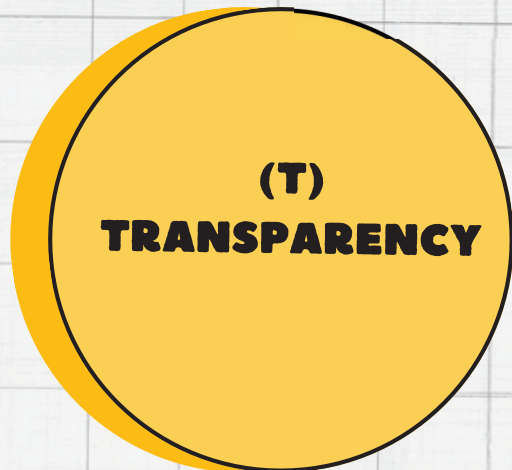
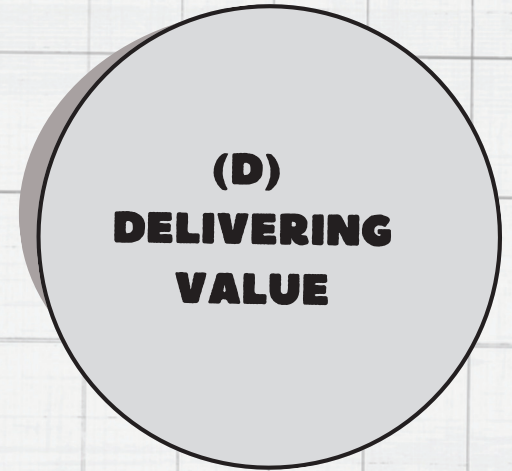
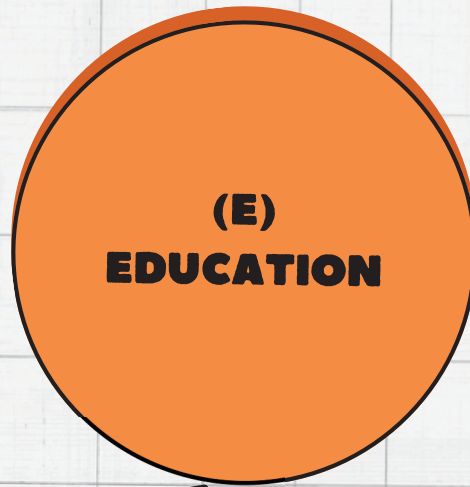
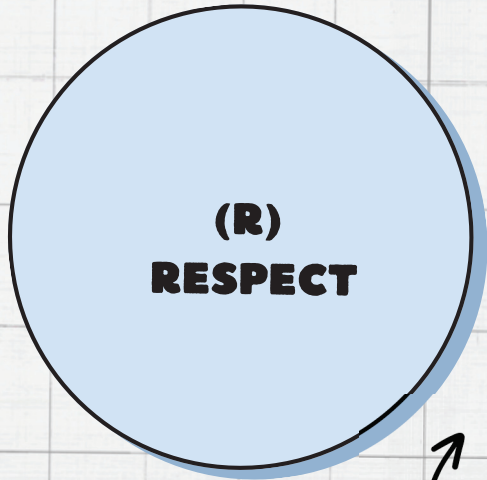
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HOA UNLIMITED

Elevate Your HOA Management Experience

ABOUT US

WE ENHANCE RELATIONSHIPS

Our company exceeds the standards of everyday property management by mastering the approach to exceptional hospitality, customer service, maintenance and accounting.

LINK: <https://www.hoanunlimited.com/about>

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HOA UNLIMITED  
Elevate Your HOA Management Experience

## ABOUT US

WE DON'T JUST MANAGE; WE ELEVATE YOUR HOA MANAGEMENT EXPERIENCE.

### Grow Your Vision "Leading the Way in Managing HOA Communities with Care!"

our team of professionals goes above and beyond the scope of property management.

We provide full-scale property management services to homeowner associations and condominium boards—working to maximize property values and create inspired lifestyles for residents to enjoy.

Our comprehensive approach includes operations, finance, administration, food & beverage and concierge community services.

We offer unparalleled levels of service and expertise, with a focus on building long-lasting relationships with associations and boards of directors who share our vision and commitment to excellence.



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SERVICES



WE ENHANCE PROPERTY VALUE

From luxury high-rise buildings to mid-rise and garden-style condominiums to townhome communities and homeowner associations, we create a custom designed program for your community. This tailor-made approach combines our expertise, specialized skills, and exceptional industry knowledge to suit your specific needs.

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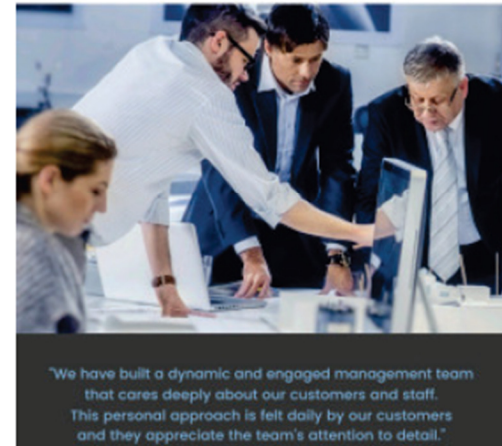
## Who we are.

HOA Unlimited is a San Francisco-based HOA management company that excels in the industry through the implementation of cutting-edge technology. With a foundation in San Francisco, the company is known for its commitment to delivering excellent management services within the Homeowners Association (HOA) sector.

### Our mission.

To provide the highest quality property management services including exceptional accounting, knowledge-based maintenance and dedication to superior customer service and hospitality.

The strength and competence of our management teams consistently sets us apart from others. Each member comes highly qualified, is exclusively trained on all aspects of service, and with a strong emphasis on fiscal responsibility.



"We have built a dynamic and engaged management team that cares deeply about our customers and staff. This personal approach is felt daily by our customers and they appreciate the team's attention to detail."

## Our core values.

(C) Community Care | (R) Respect | (E) Education | (D) Delivering Value | (I) Integrity | (T) Transparency

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## SERVICES



**Single Family and Master Planned**



**Townhomes**



**Cooperatives**



**Condominium and High Rise**



**Commercial and Office Parks**



**Mixed Use and PUD**

With an experienced team of HOA/Association management professionals, we deliver exceptional services with an innovative approach to solving challenges unique to each community. We pride ourselves in customizing our management to meet each community's needs. Our approach is simple—manage each association in a way that adds value back to the community and those that live there.



### ASSIGNED COMMUNITY MANAGER

We make it easy to know who to contact by assigning your community its own manager who knows you and your neighbors and will assist with your management needs.



### BOARD MEMBER ASSISTANCE

We assist boards with document preparation, meeting facilitation, record keeping, and consulting to increase efficiency and organization.



### COMMUNITY COMMUNICATION

The Online Portal gives board members and homeowners a way to communicate effectively with real-time access to all community information and data.



### ASSESSMENT COLLECTION

Our Online Portal for homeowners streamlines the payment collection process. It makes it as easy as possible for owners to know the status of their accounts.



### ACCOUNTING AND REPORTING

We take care of budget preparation, accounts payable and receivable, reserve analysis, payroll, and collections. Then we bring the data together in easy-to-understand monthly financial reports.



### COMPLIANCE AND INSPECTIONS

Nobody wants to confront their neighbors about violations. We oversee inspections, enforcement, and record-keeping of all violations and compliance reports.



### MAINTENANCE AND INSPECTIONS

We coordinate and manage all community maintenance needs with 24/7 response for emergencies, inspections of common areas, and scheduled maintenance.



### DOCUMENT MANAGEMENT

Documents are neatly stored online, giving homeowners and board members easy access to meeting minutes, financials, and community rules.



### CALENDAR AND SCHEDULING

Double bookings are a thing of the past.

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## SERVICES

### HOSPITALITY CONCIERGE SERVICES

**We enhance convenience.**

From elite comforts to the simplest day-to-day needs, our lifestyle concierge services understand that for your residents, time is often the most precious commodity. Allow us to source expert help from housekeepers to catering firms, assist with grocery shopping, online food deliveries, event planning and much more. We believe that hospitality is a top priority, and that your residents be treated like long-term guests of a quality hotel. Resort-style services, personalized and attentive interaction and an impeccable attention to detail all contribute to welcoming environments, where people enjoy living. Let us create a customized solution for your community and its residents. The possibilities are limitless.



### DEVELOPER & INVESTOR SERVICES

**We enhance your bottom line.**

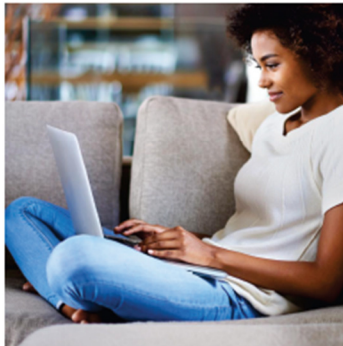
Protecting, maintaining and enhancing your property value is our priority. From the pre-closing process of the development process to your first sale and through transition, we bring together our collective experience to create great communities. Using the developer's vision, our customized services include financial review/preparation of budgets, governing document review, establishing association rules and regulations, assistance with vendor contracts and much more.



### TECHNOLOGY TOOLS

**We enhance community through connectivity.**

Our technology software and support systems can be game-changers for your community. From an intuitive, interactive association website to the ease of online payments, automated notifications, handling service requests, even tracking package delivery, our technology solutions give you real-time insight that streamlines operations and gives residents peace-of-mind.



### RECEIVERSHIP SERVICES

**We enhance your assets.**

We have a strong team of professionals versed in fiduciary responsibility. Our expert accountants may be appointed as receivers to oversee the successful execution of turning around a property or business and stabilizing the income of the entity. Our team has a keen understanding of the receivership processing, focusing our efforts on taking quick control of the entity, preserving it and maintaining the flow of income. Well-established checklists and controls are used to ensure full compliance with the court order.



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RESIDENT PORTAL

**WE ENHANCE** COMMUNICATION

Convenience is key. That's why we offer owners a resident portal that offers easy online access, so they can make the most of their home and community.

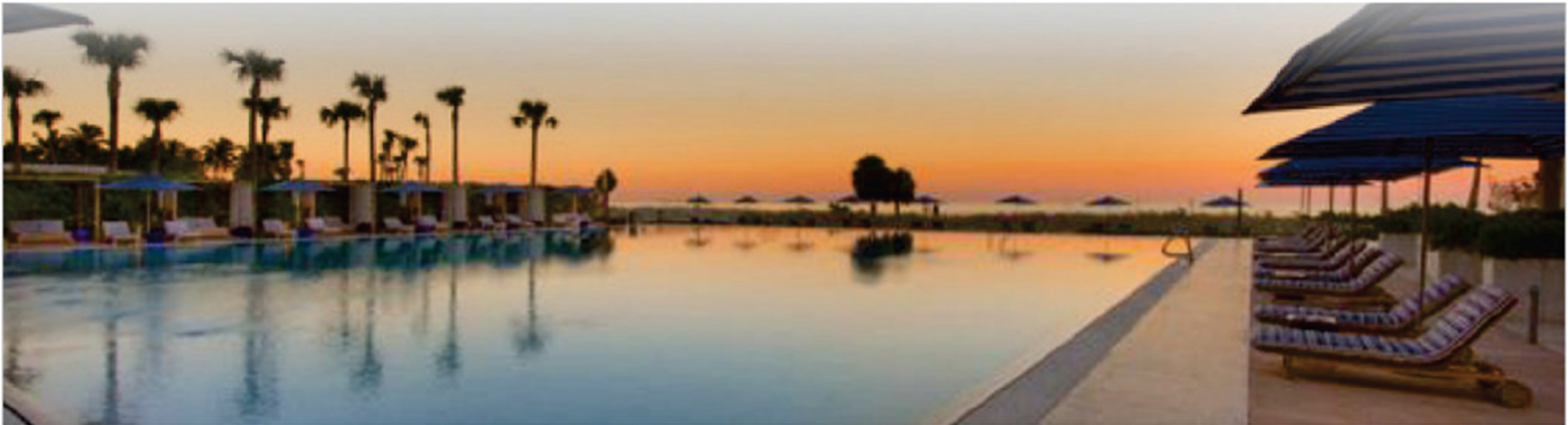
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NEWS



WE ENHANCE THE INDUSTRY

We aim for excellence and take great pride in everything we do.  
It's why we're a recognized leader in our field.

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CAREERS

WE ENHANCE OPPORTUNITIES

We're strong. We're growing. And we're looking for talent.  
Come join our responsive and results-driven team.

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CONTACT US



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LET US ENHANCE YOUR PROPERTY

To get a proposal for your community, go to

LINK: <https://www.hoaunlimited.com/quote>

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